



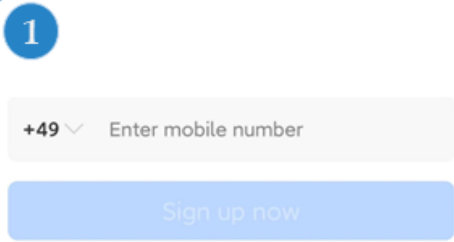
Getting started with Alipay

Guidance, limitations and alternatives



App setup

1

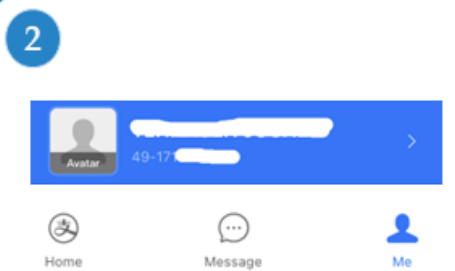


+49 Enter mobile number

Sign up now

Download Alipay app from your device's official app store and log in with your local mobile number

2

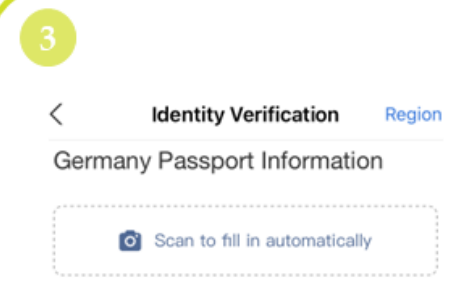


Avatar 49-17

Home Message Me

Tap "Me" > "Avatar (your profile picture)"

3



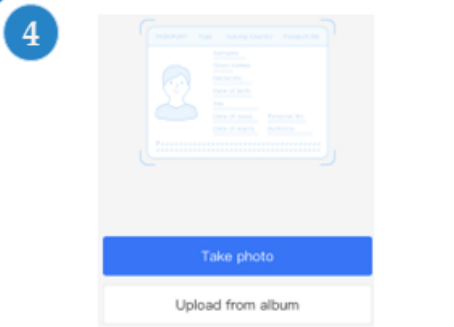
< Identity Verification Region

Germany Passport Information

Scan to fill in automatically

"Real-name Verification"
(this step is a must for using the e-wallet)

4

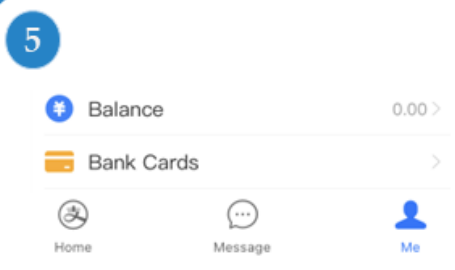


Take photo

Upload from album

Use your **passport** to complete Real-name Verification

5



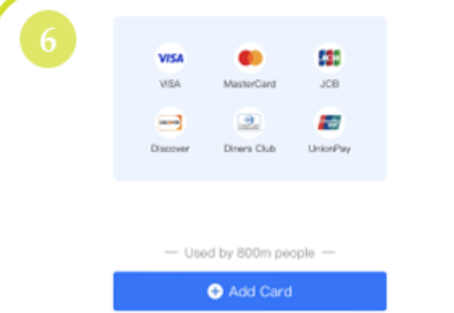
Balance 0.00 >

Bank Cards >

Home Message Me

Back to "Me" > "Bank Cards"

6



VISA MasterCard JCB

Discover Diners Club UnionPay

Used by 800m people

Add Card

Add Card (supported international cards: Master, Visa, JCB, Diners, Discover)



Using Alipay in China

Limitations

- As millions of offline merchants have signed on, some stores may not support bank cards issued outside Chinese mainland yet. Users would have to refer to the actual prompts in stores on the merchant's checkout page
- You cannot transfer money from your bank account to another user





Using Alipay in China

Working around the limitations

If you know someone, a colleague or acquaintance, who lives in China and has a Chinese bank account, you can arrange that the person can transfer money to your Alipay account (and pay that person back on a different channel.). The money shows up as balance in your digital Alipay wallet and can be used to pay any merchant, basically everywhere in China.

Learn more about using Alipay, e.g. in stores and restaurants:

Visit the [Alipay website](#)

Alipay service hotline: 95188

More tips on useful apps in China visit:

<https://www.germancentre.com/en/app-guide-to-china/>




We match. You grow.

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